

Lisa Renee Setchfield, MS, RD, LD

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PROFESSIONAL HIGHLIGHTS

Proven leader in food safety and quality management within a healthcare setting. Skilled in ensuring compliance with local, state, and federal food safety regulations and The Joint Commission™ standards in food retail and patient care environments. Experienced in developing and implementing evidence-based policies for food service operations, ensuring alignment with clinical nutrition standards, regulatory requirements, and patient care goals. Adept at implementing operational improvements to enhance safety, efficiency, and patient satisfaction. Effective in the planning, implementation and operationalization of a centralized milk preparation space. Known for cultivating business partnerships, building successful teams and fostering collaboration among multidisciplinary teams to achieve excellence in clinical care and food services.

PROFESSIONAL EXPERIENCE

Director, Food & Nutrition, Texas Children's Hospital (Houston, TX) 1/2022-Present

- Leads multidisciplinary teams to provide nutrition services and education for pediatric and maternal patients
- Manages over \$20 million budget for clinical nutrition and food service operations, ensuring financial efficiency and alignment with organizational goals
- Oversees compliance with regulatory standards for retail and inpatient food services supporting over 800 beds
- Co-chairs the Nutrition Committee to advance evidence-based clinical practices and policy development.
- Develop strategic direction for the department through creating and communicating clear goals related to quality patient care, safety, patient experience and talent retention
- Implemented real-time quality dashboard to monitor productivity and patient outcome metrics to improve quality
- Focuses on human resource optimization through department restructuring and implementation of clinical ladders for dietitians and diabetes educators, resulting in improved recruitment and retention efforts
- Collaborates on supply chain challenges, ensuring continuity of patient care. Collaborate with internal and external stakeholders to monitor supply chain and manufacturing changes to evaluate low inventory formulas, identify alternative substitutes and communicate critical information with clinical teams to minimize impact on patient care
- Coaches clinicians in quality improvement programs

Clinical Nutrition Manager, Texas Children's Hospital (The Woodlands, TX) 7/2016-1/2022

- Led inpatient and ambulatory clinical nutrition operations, managing teams of dietitians, diabetes educators, and support staff
- Collaborated with campus managers to develop and implement clinical competencies, policies, and procedures, ensuring food service compliance with nutrition standards

- Oversaw feeding room operations, preparing fortified human milk and formula for a 74-bed community hospital
- Ensured compliance with organizational quality initiatives, reporting data such as chart audits and nutrition monitoring
- Organized community education events and co-planned a school nurse conference to fund continuing education for diabetes educators
- Co-led the Diabetes Community Care Process Team, implementing the first food insecurity screening across specialty clinics

Pediatric Registered Dietitian, Texas Children’s Hospital (Houston, TX) 7/2015- 7/2016

- Provided evidence-based nutrition interventions to improve patient outcomes using the nutrition care process
- Engaged in community outreach activities like National Nutrition Month and Kids Eat Right Month
- Represented nutrition services in weekly meetings to enhance patient satisfaction through targeted communication
- Actively participated in continuing education through committees and local nutrition groups
- Educated participants at the Houston Texans Kids Triathlon on hydration during exercise

EDUCATION

Advanced Quality Improvement and Patient Safety Program

Master of Science, Texas A&M University

- Masters of Science in Nutrition
- Thesis: “The Consequence of Late-Onset Alcohol Abuse in Aged Bone: A Histomorphometric Analysis”
- Dietetic Internship

Bachelor of Science, Texas A&M University

- Bachelor of Science in Genetics
- Magna Cum Laude
- Member of Alpha Zeta Honors Fraternity and Genetics Society

PROFESSIONAL ORGANIZATIONS

- The Mid-East Texas Dietetic Association, Awards Chair & Member, 2004
- Academy of Nutrition and Dietetics, 1999- 2010, 2014-Present
- Houston Pediatric Nutrition Group, 2015- Present

PUBLICATIONS

- Romanello, T.; Borges, M.; Setchfield, L.; Ziegler J.; Snell, J.; Hope, H.; Lopez J.; Vara, R.; Johnson, T.; Shilt, J.; Rodriguez, R.. “Impact of APP-led Gastrostomy Process Care Team on Length of Stay and Resource Utilization in a Community Hospital”. Texas Children’s Hospital Surgical Research Day poster session. Houston, TX May 2019

- Holt, K.; Nguyen, L.; Saldarriaga, A.; Setchfield, L. “Efficient and Patient-Centered Discharge Processes on TCH-The Woodlands Acute Care Unit.” Texas Children’s Hospital 17th Session of the AQL and Patient Safety Program. Houston, TX February 2018

BOOK REVIEWS

- Steele, Caroline, and Emily A. Collins. *Infant and Pediatric Feedings: Guidelines for Preparation of Human Milk and Formula in Health Care Facilities*. Academy of Nutrition and Dietetics, 2019; pages 47-66.